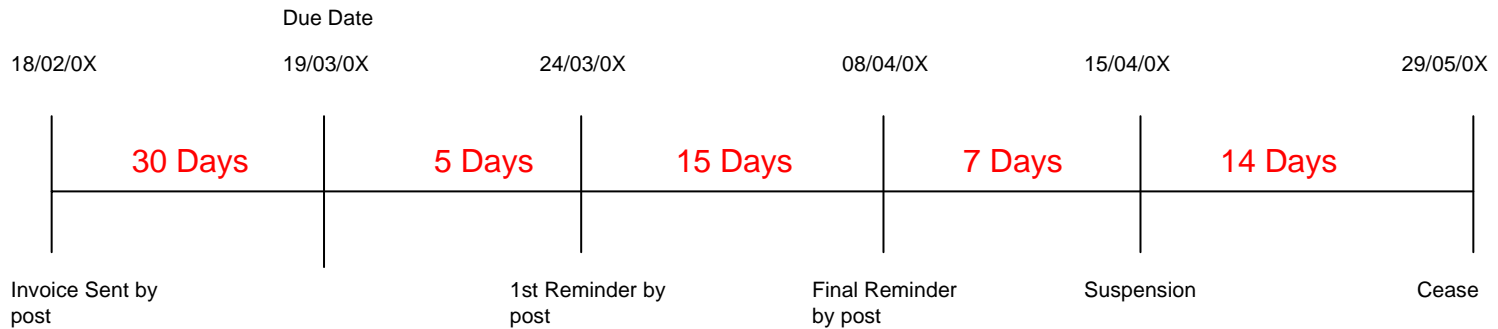
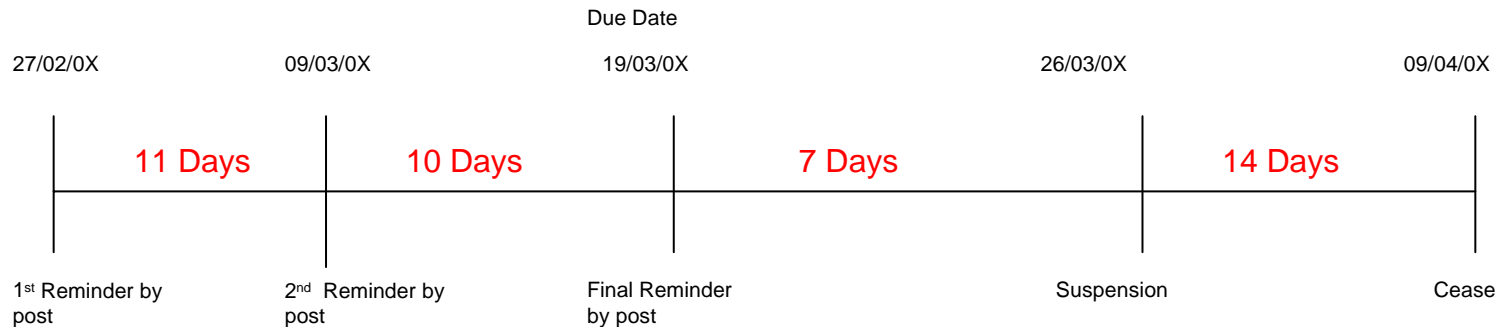


# Billing Timeline for Invoice Customers



Monthly Statements are also sent by post

# Billing Timeline for Quarterly / Annual Advance Payment Customers



Monthly Statements are also sent by post

ADSL products are not billed on a quarterly basis

# Billing Timeline for Customers on Debit / Credit Card Continuous Authority

*If credit card declined*

Due Date

19/03/0X

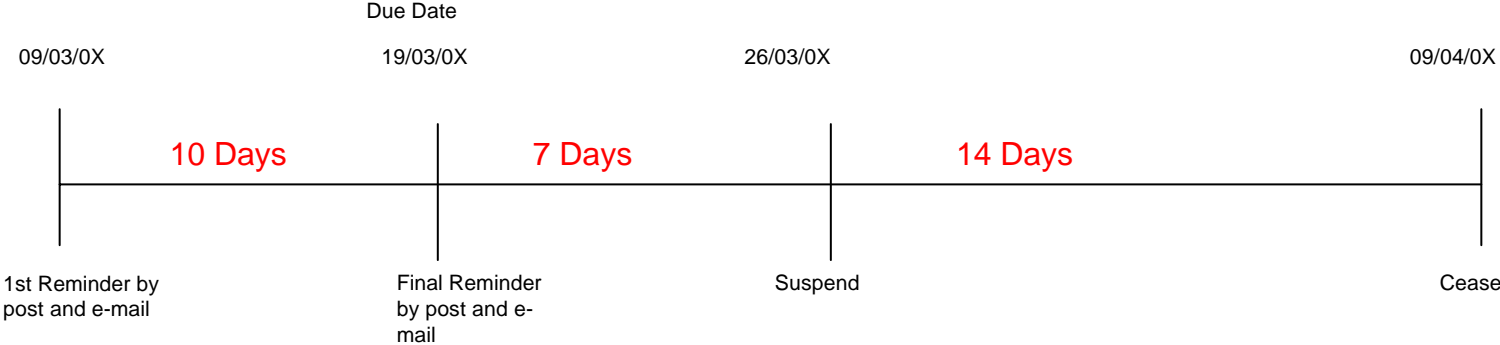
20/03/0X

27/03/0X

10/04/0X



# Billing Timeline for Monthly advance payment customers – No continuous authority



Monthly Statements are also sent by post

# Billing Timeline for Standing Order BACS Customers

